

North Kent Canine Hydrotherapy

Veterinary Referral form for Hydrotherapy

Owners details: Name Address Post code Contact numbers Email address	Dogs details: Name Breed Sex Age Colour Vaccination/expiry Insurance
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Owner declaration : I/we as the legal owner of the patient named above have read and accepted the terms and conditions stated and that all the information provided on this form is correct

Sign:

Date:

Practice details:

Name

Address

Postcode

Telephone

Email

Referring veterinary surgeon

Summary of the dogs condition:

Current medications:

Vet declaration: I have examined the above patient and in my opinion he/she is in a suitable state of health to undergo hydrotherapy treatment

Signed

Date

North Kent Canine Hydrotherapy – Terms and Conditions February 2024

All dogs receiving hydrotherapy treatment do so entirely at their owners' risk

Dogs will not be treated without the prior authorisation of their veterinary surgeon

Dogs with infectious or contagious conditions, such as eye, ear and skin infections, gastric upset, kennel cough will not be treated. Patients with any open cuts/wounds/hotspots, UTI's (Urinary Tract Infections), bitches in season/phantom pregnancy (no bleeding/discharge & vulva should have returned to normal size) and any recent vestibular episodes will not be treated. We will not be able to offer an appointment until 1 week after the above has cleared.

Owners are advised to cancel all appointments until the condition is clear.

A surcharge of £50.00 will be made for dogs that foul the pool. This is to cover cost of draining and cleaning the pool, as we will have to cancel further treatments that day.

It is advised that owners do not feed their dogs within 2-4 hours either side of visiting the centre and that dogs are not exercised prior to their visit. For larger breeds we would strongly recommend allowing 4 hours.

All dogs must be kept under control and must be on a lead at all times both in the therapy room and around the business centre. We can assist you with getting your pet in & out of the car but we do request that you remain in control of your dogs when walking outside/bringing them into the building.

Owners must notify us if their dog's condition appears worse or if their vet advises to suspend or stop their treatment. You must also advise us if any new conditions or issues arise with your pet's health.

It is advisable to wear sensible shoes and clothing as the pool room can become very wet during your dog's swimming session and the floor may become very slippery.

North Kent Hydrotherapy cannot be held responsible for any loss or injury to any person, animal or possession whilst at the business centre. We do have 24hr emergency vet service on site and any treatment must be paid for in full by the pet owner.

All sessions must be paid for in full on the day of the session

We reserve the right to cancel any session due to maintenance problems or illness. We will notify you by your preferred contact method with as much notice as possible

We request that only dogs requiring treatment are brought to the centre and if it is necessary for children to be in attendance, they must remain with an accompanying adult at all times

Ensure that if your dog is on any medication, we are fully aware and also that your appointment time does not clash with the times of medication.

Hydro reserves the right to use any still or video photography taken during any sessions